



Fidelity Scholars Frequently Asked Questions

Congratulations on being named a Fidelity Scholar! This achievement reflects the hard work and dedication you've put in. These Frequently Asked Questions highlight topics that the Fidelity Scholars Student Services team will cover in more depth throughout the *Know Before You Go* webinar series.

Q: What does the Fidelity Scholarship cover? Is it a full ride?

A: This scholarship helps close the remaining funding gap after all your Pell Grant and/or other federal, state, institutional aid, and family contribution (if applicable) has been applied to your student account. The scholarship can be used toward the cost of attendance, including tuition, housing, books, transportation, & personal expenses. This is not a full-ride scholarship, but it is designed to reduce or eliminate unmet costs after other aid is applied.

Q: Does the Fidelity Scholarship pay enrollment or housing deposits?

A: The Fidelity Scholarship does NOT pay for housing/enrollment deposits. Please also ensure that you have confirmed your place in the freshman class of your college or university.

Q. When will I receive my scholarship? How much is it?

A. Scholarship funds are disbursed directly to your college once they confirm your enrollment and financial information with UNCF via our online verification portal. You will not know your scholarship amount until this process takes place. A letter indicating your award amount will be sent to you once the scholarship is processed. Scholarship funds normally begin to be disbursed in late August for the fall semester.

Q. Will I receive a refund check?

A. Refund checks are NOT guaranteed.

Q. What support services will I receive as a Fidelity Scholar?

A: Fidelity Scholars gain access to a dedicated team of College Success Coaches and mentors who support their academic progress, leadership development, health and wellness, career readiness, and overall success throughout the program.

Q. Is this scholarship renewable?

A: Yes! This scholarship is renewable each year as long as you are enrolled as a full-time student, remain in good academic standing by maintaining a minimum GPA of 2.0, and complete the FAFSA annually

Q: How do I renew my Fidelity Scholarship?

A: Each scholar must complete the renewal process annually on the UNCF student portal. To access the student portal, click here: <https://students.uncf.org/student/login>

Q: Can I upload my transcript as an official or unofficial document to the UNCF student portal?

A: Scholars can upload either document to the UNCF student portal. We would recommend doing an unofficial transcript because there is no cost for attaining the document. You can ask your institution's Office of the Registrar for more information to access this document.

Q: What is required to keep my scholarship?

A:

- Maintain full-time enrollment as a degree-seeking student.
- Continue to be enrolled in good academic and personal standing.
- Achieve a minimum 2.0 cumulative grade point average.
- Continue to be engaged with your College Success Coach (CSC) through Fidelity Scholars programming, meetings, and workshops.
- Annually complete the FAFSA.
- Upload a copy of your transcript to the UNCF Student Portal for the Fall and Spring semesters (at the end of each academic semester—December and June)

Q: What if I transfer institutions, can I remain a Fidelity Scholar and receive a scholarship?

A: Yes. You may remain a Fidelity Scholar if you transfer to an eligible institution within your state. The scholarship is available for up to four years of enrollment. We strongly encourage you to talk with your school advisor and your CSC before transferring to ensure your credits will transfer and that you can complete your degree within the scholarship's eligibility timeframe.

Q: Who should I contact regarding my scholarship if I do not see it on my account?

A: First, your financial aid office. Second, contact your College Success Coach.